Chris Gahl

Senior Vice President, Risk

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Uniting Business and Technology Partners to Drive Projects Forward

Skilled problem solver adept at bringing together technical and non-technical teams to answer regulatory queries, uncover deficiencies, and reimagine infrastructure processes. Experienced Project Manager offering a unique combination of technical and communication skills.

# Work Experience

## Senior Vice President, Banking and International Risk

### CITIGROUP - New York, NY

### 2020 - present

* Serve as the single point of contact for International Financial Reporting (IFRS9) governance, audit, and technical inquiries worldwide.
* Provide insights on model methodology and reporting to support local country regulatory exams for the 121 legal entities in the IFRS9 program.
* Function as the Wholesale Risk lead for nearly fifty external and internal audits per year.
* Host highly-attended weekly Project Management forums to facilitate BAU development, remediation, and enhancement efforts.
* Created an online portal to manage regional IFRS9 development requests and to support budgeting, development, and testing.
* Worked with the domestic expected credit loss team (CECL) to identify pain points and streamline processes for Structured Products.
* Designed a searchable online Knowledge Base to help the broader team reference and leverage past work.

## Consultant, Model Governance & Control

### CITIGROUP - New York, NY

### 2019 - 2020

* Managed the remediation of regulatory issues identified by the Federal Financial Supervisory Authority (BaFin).
* Monitored Key Controls for Citi’s Data Governance Group.
* Designed and developed an online system for requesting and evaluating Internal Risk Rating change requests, replacing the existing email-based process.
* Updated policies related to the Fundamental Review of the Trading book (FRTB).

## Senior Vice President, Model Governance & Control

### CITIGROUP - New York, NY

### 2006 - 2019

* Managed business-critical risk technology and process improvement projects, providing final approvals for release.
* Partnered with regulators at Federal Reserve Bank (FRB) and Office of the Comptroller of the Currency (OCC), resolving Matters Requiring Attention (MRAs) and co-hosting quarterly risk model performance reviews.
* Liaised between IT and business, writing and implementing Business Requirement Documents (BRDs) and Functional Requirement Documents (FRDs) within SDLC and Agile frameworks.
* Boosted productivity of project teams and improved transparency by developing user-friendly SharePoint, JIRA, and Tableau dashboards and workflows.
* Performed SQL and Hyperion queries, analyzing key data quality metrics and responding to urgent data requests from trading desk.
* Supervised and performed User Acceptance Testing (UAT), streamlining responses to audit and regulatory queries by building single web-based repository of test cases, results, and approvals.

## Senior Technical Writer, Trainer (Consultant)

### Thomson Financial - New York, NY

### 2005

* Created user documentation for customer relationship management (CRM) system and other popular book of business billing and reporting tools, decreasing reliance on help desk.
* Simplified user documentation for order management systems, reducing manual intervention.
* Identified gaps in training, creating courseware for sales, support, and contracts teams.

## Senior Business Analyst / Technical Writer (Consultant)

### JPMorgan Chase Private Bank - New York, NY

### 2004 - 2005

* Re-engineered disaster recovery procedures for critical private bank applications, limiting downtime in event of catastrophic data center failure.
* Performed comprehensive IT infrastructure assessment, streamlining incident and change management through new procedures consistent with infrastructure library (ITIL) standards.

# Additional Experience

Consulting clients have included BEAR STEARNS, ZURICH BANK / CENTRE SOLUTIONS, DEUTSCHE BANK, and SPANLINK COMMUNICATIONS / AT&T.

# Education

## Bachelor of Arts (BA), English and American Studies,

### Wesleyan University - Middletown, CT

# Technical Skills

Adobe Acrobat Pro, Director, Dreamweaver, FrameMaker, Photoshop, RoboHELP / RoboHTML, Atlassian Confluence / JIRA, Balsamiq, HP Quality Center, HTML, IBM Rational ClearCase, OpenText Documentum, Oracle Hyperion, Mercury Test Director, Microsoft Excel, PowerPoint, SharePoint, Tableau, Visio, Visual SourceSafe, Word, SAP, SQL, Windows, and UNIX.

# Links

<http://www.linkedin.com/in/chrisgahl>

<http://www.chrisgahl.com>

# Certifications

Professional Scrum Master (PSM), Scrum.org