

# Chris Gahl

## Senior Vice President, Risk

New York, NY 10028

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## Uniting Business and Technology Partners to Drive Projects Forward

Skilled problem solver adept at bringing together technical and non-technical teams to answer regulatory queries, uncover deficiencies, and reimagine infrastructure processes. Experienced Project Manager offering a unique combination of technical and communication skills.

## Work Experience

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### Senior Vice President, Banking and International Risk

CITIGROUP - New York, NY

2020 - present

- Serve as the single point of contact for International Financial Reporting (IFRS9) governance, audit, and technical inquiries worldwide.
- Provide insights on model methodology and reporting to support local country regulatory exams for the 121 legal entities in the IFRS9 program.
- Function as the Wholesale Risk lead for nearly fifty external and internal audits per year.
- Host highly-attended weekly Project Management forums to facilitate BAU development, remediation, and enhancement efforts.
- Created an online portal to manage regional IFRS9 development requests and to support budgeting, development, and testing.
- Worked with the domestic expected credit loss team (CECL) to identify pain points and streamline processes for Structured Products.
- Designed a searchable online Knowledge Base to help the broader team reference and leverage past work.

### Consultant, Model Governance & Control

CITIGROUP - New York, NY

2019 - 2020

- Managed the remediation of regulatory issues identified by the Federal Financial Supervisory Authority (BaFin).
- Monitored Key Controls for Citi's Data Governance Group.
- Designed and developed an online system for requesting and evaluating Internal Risk Rating change requests, replacing the existing email-based process.
- Updated policies related to the Fundamental Review of the Trading book (FRTB).

### Senior Vice President, Model Governance & Control

CITIGROUP - New York, NY

2006 - 2019

- Managed business-critical risk technology and process improvement projects, providing final approvals for release.
- Partnered with regulators at Federal Reserve Bank (FRB) and Office of the Comptroller of the Currency (OCC), resolving Matters Requiring Attention (MRAs) and co-hosting quarterly risk model performance reviews.

- Liaised between IT and business, writing and implementing Business Requirement Documents (BRDs) and Functional Requirement Documents (FRDs) within SDLC and Agile frameworks.
- Boosted productivity of project teams and improved transparency by developing user-friendly SharePoint, JIRA, and Tableau dashboards and workflows.
- Performed SQL and Hyperion queries, analyzing key data quality metrics and responding to urgent data requests from trading desk.
- Supervised and performed User Acceptance Testing (UAT), streamlining responses to audit and regulatory queries by building single web-based repository of test cases, results, and approvals.

### **Senior Technical Writer, Trainer (Consultant)**

Thomson Financial - New York, NY

2005

- Created user documentation for customer relationship management (CRM) system and other popular book of business billing and reporting tools, decreasing reliance on help desk.
- Simplified user documentation for order management systems, reducing manual intervention.
- Identified gaps in training, creating courseware for sales, support, and contracts teams.

### **Senior Business Analyst / Technical Writer (Consultant)**

JPMorgan Chase Private Bank - New York, NY

2004 - 2005

- Re-engineered disaster recovery procedures for critical private bank applications, limiting downtime in event of catastrophic data center failure.
- Performed comprehensive IT infrastructure assessment, streamlining incident and change management through new procedures consistent with infrastructure library (ITIL) standards.

## **Additional Experience**

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Consulting clients have included BEAR STEARNS, ZURICH BANK / CENTRE SOLUTIONS, DEUTSCHE BANK, and SPANLINK COMMUNICATIONS / AT&T.

## **Education**

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### **Bachelor of Arts (BA), English and American Studies,**

Wesleyan University - Middletown, CT

## **Technical Skills**

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Adobe Acrobat Pro, Director, Dreamweaver, FrameMaker, Photoshop, RoboHELP / RoboHTML, Atlassian Confluence / JIRA, Balsamiq, HP Quality Center, HTML, IBM Rational ClearCase, OpenText Documentum, Oracle Hyperion, Mercury Test Director, Microsoft Excel, PowerPoint, SharePoint, Tableau, Visio, Visual SourceSafe, Word, SAP, SQL, Windows, and UNIX.

## **Links**

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<http://www.linkedin.com/in/chrisgahl>  
<http://www.chrisgahl.com>

## **Certifications**

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Professional Scrum Master (PSM), Scrum.org